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THE QUALITY ASSURANCE COMMONS for HIGHER and POSTSECONDARY EDUCATION

## Bluegrass Community & Technical College Medical Assisting

**Certified November 1, 2019** 







## **Program Summary**

The Medical Assisting program prepares the graduate to become an integral member of the health care delivery team, qualified by education and experience to work in the administrative office, the examining room, and the physician's laboratory. Individuals in this unique position will be involved in many of these tasks.

The Bluegrass CTC Leestown Campus Diploma Medical Assisting Program is accredited by the Commission on Accreditation of Allied Health Education Programs (www.caahep.org) upon the recommendation of the Medical Assisting Education Review Board.

## **Strengths & Noteworthy Practices**

Bluegrass Medical Assisting program provides multiple opportunities for students to develop and demonstrate most of the Essential Employability Qualities. Collaborative work is particularly well developed within the program.

The program is heavily work based focused with ample competency based checkoffs in place. There are multiple opportunities to consider work-relevant situations and to apply skills in practicum/externship exist. Resumé building activities within courses encourage students to think about themselves as professionals and move toward thinking of job opportunities.

The program is well connected to employers as evidenced by Advisory Board membership lists, Advisory board minutes, Advisory Board questionnaire, Employer survey, MAERB Employer Survey results and the addition of a clinical site survey starting this year. The program also exhibits a well-developed feedback system with employers. There are good mechanisms in place to link students and employers Placement rates and employer satisfaction rates high as evidenced by MAERB annual report



